

# Avery Dennison® Automotive Window Film Warranty Information

## Lifetime Limited Warranty

Avery Dennison Corporation or any of its affiliates and subsidiaries (“Avery Dennison”) warrants Avery Dennison automotive window films, professionally installed by authorized dealers in North America, to be free from product manufacturing hidden defects such as adhesive failure, bubbling, cracking, peeling, delamination, demetallization and fade to purple. This limited warranty only extends to the original purchaser, is not transferable and does not include coverage for improper installation (including but not limited to installation which is not executed in accordance with the Avery Dennison installation guidelines) or poor installation quality.

## Obligations

The obligation of Avery Dennison under this warranty is limited to replacement of the defective film and re-installation labor for the amount of Avery Dennison window film determined to be defective under these warranty terms. The authorized warranty servicing dealer must obtain written approval from Avery Dennison warranty service department prior to providing warranty service to the original purchaser. If Avery Dennison, at its sole discretion, determines that replacement of the defective film is not commercially reasonable, it can issue credit to the original purchaser. This limited warranty is made in lieu of all warranties expressed or implied. Any implied warranties of fitness for a particular purpose or merchantability applicable to the product last only as long as the written warranties enumerated herein. In no event shall Avery Dennison be responsible for any loss or direct, incidental or consequential damages or limitation on how long an implied warranty lasts so the above limitations and/or exclusion shall not apply to you. Furthermore, Avery Dennison shall not be liable in any manner whatsoever for damages related to use of this product in an illegal manner. This warranty gives you specific legal rights, which may vary from state to state. It is the responsibility of the original purchaser to first notify an authorized dealer, or Avery Dennison of evident defect promptly upon its discovery, by defining the defect in detail and declaring which claims are asserted. Authorized dealers must be permitted sufficient time and opportunity to inspect and examine the products that were claimed to be defective in order to evaluate and respond to any warranty claim. All decisions regarding the existence of manufacturing defects which are covered by this limited warranty shall be made by Avery Dennison and shall be final and binding.

## Exclusions

This warranty is void if the Avery Dennison automotive window film is subject to improper care and cleaning, abuse, product misuse and applications on not-recommended substrates or illegal installation. This product is to be used in compliance with all applicable state and provincial laws. Installation of the product in a manner that violates state or local law is a misuse of the product and voids all warranties, expressed or implied, but not limited to the warranty of merchantability. Avery Dennison expressly disclaims all other warranties not set forth herein, including the implied warranty of fitness for a particular purpose and the implied warranty of merchantability.

## Claims

Avery Dennison warranties are valid anywhere in the USA and Canada. If the original installing dealer is not available, the original purchaser can submit a request for warranty service by sending an email to [windowfilm.quality@averydennison.com](mailto>windowfilm.quality@averydennison.com) with a copy of your completed warranty certificate and your original bill of sale to the Avery Dennison Corporation Warranty Service Department. Upon receipt, a representative will help locate a dealer who can provide warranty service.

